



SCHEDULED MAINTENANCE AGREEMENT

Customer:		Make:	
Street Address:		Model:	
City, State, Zip:		Serial:	
Phone:		Fax:	
		Email:	

Service Agreement Details:

- APT will maintain a complete service history and service procedure data available at your request.
- After each inspection, APT will provide a written report detailing the conditions found and advising further service required if necessary.
- Inspections to be performed during normal business hours 8:00 AM to 5:00 PM. After-hour inspections can be performed at an additional charge.
- It is understood that each inspection includes the items shown on the attached Points of Inspection list. It does not include parts, labor for installation, lubricants, fluids, fuels, and environmental disposal fees unless otherwise stated.
- For services provided other than Inspection visits, the following labor rates will apply including travel time: \$95.00 / hour; Overtime rate: \$142.50 / hour Holidays rate charged at double time: \$190.00 / hour; Where Flat Rate Service Charges apply, \$25 will be removed plus the parts discount identified below.
- CLIENT is responsible for monitoring the generator's exercise cycle time function and shall notify CONTRACTOR if any changes are made.
- Refund Policy: Refunds will be calculated by deducting the standard rate including trip charges for services rendered plus a prorated portion of the balance. The minimum cancellation charge is \$50.00.

ACCURATE POWER AND TECHNOLOGY SERVICE PLAN OPTIONS

SERVICE PLAN DETAILS	SILVER	GOLD	PLATINUM [†]
FULL INSPECTION (SEE POINTS OF INSPECTION BELOW)	2 x	4 x	4 x
FLUID & FILTER REPLACEMENT (Excludes Air Filter)	1 x	1 x	As Required - Min. 1 x
PARTS & LABOR (Not under warranty)	5% Parts Discount; \$25 off Flat Rate Charges	15% Parts Discount; \$25 off Flat Rate Charges	20% Parts Discount; \$25 off Flat Rate Charges
GENERATOR TEST UNDER LOAD	1 x	1 x	4 x
EMERGENCY RESPONSE TIME	24 Hours O/T and Holiday Charges Apply	24 Hours O/T and Holiday Charges Apply	IMMEDIATE RESPONSE Complimentary Pre & Post Storm Visits O/T & Holiday Charges Apply
GAS SYSTEM PRESSURE TEST	1x	1 x	1 x
EXTERIOR WAX SERVICE	2 x	4 x	4 x
PRICING			
AIR-COOLED	\$225	\$499	\$799
LIQUID-COOLED UP TO 60KW	\$325	\$649	\$999
LIQUID-COOLED OVER 60KW-150KW	\$425	\$795	\$1199

POINTS OF INSPECTION

Please note Protection Levels do not include battery or Air filter replacement unless 3 year plan.

Fuel	Engine & Mounting
Fuel Lines & Connections	Hour Meter Reading
Fuel Level	Air Cleaner
Lubrication	Spark Plugs
Oil Level	Mechanical
Oil Type	Inspect accessory drive belts
Oil Filter	Inspect hoses and clamps
General Condition	Cooling
Vibration, Noise, Leakage, Temperature	Inspect Coolant Level & Cap
Inspect air inlets and clear debris	Enclosure Louvers
Clean exterior & interior of unit	Tests
Apply silicone spray	Start and exercise for 10 minutes
Electrical	Power Failure Simulation
Check wiring for loose connections, corrosion, and damage	Tune-Up Checklist
Test & Clean Battery	Change engine oil
L-GRND Voltage: L1-GRND/L2-GRRND/L3-GRND	Replace engine oil filter
Phase-to-Phase Voltage: L1-L2/L2-L3/L3-L1	Replace air filter
Load Amps: L1/L2/L3	Check spark plugs; clean, regap or replace.
Hz @ Load/No Load	Perform 5 minute no-load test

CHECK OFF YOUR DESIRED LEVEL OF PROTECTION

	SILVER	GOLD	PLATINUM	PRE-PAY DISCOUNT	CREDIT CARD AUTO RENEW DISCOUNT*
1 YEAR	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	0%	<input type="checkbox"/> 5%
2 YEAR	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	5%	
3 YEAR	<input type="checkbox"/>	<input type="checkbox"/>	<input type="checkbox"/>	10%	

*5% Discount to be applied after first renewal.

Three year advance includes battery and air filter (Excludes Diesel)

CUSTOMER ACCEPTANCE: I hereby authorize APT to charge my credit card and perform the work as specified.

Customer Name	CVV	Card Type
Credit Card Number	Billing Zip	Exp.Date
Customer Signature	Date	